



ASSOCIATION OF CONTINUITY PROFESSIONALS

Central Arizona Chapter Meeting Minutes

February 3, 2021 9:00 AM – Zoom Meeting

| AGENDA | ATTENDEES |
|--|---|
| 1. Call to Order.....President 2. Welcome/Announcements.....President 3. Program Speaker 4. Wrap Up Board 5. Meeting Close Board | BOARD MEMBERS: President – Joanne Storback Treasurer - Susan Czarnowski Secretary - John Padilla Membership Director – Magaly Mancillas Program Director – Beth Bendos Information Director - OPEN Web Director - Monique Hafler Public Relations Director - OPEN Past President – Steve Westwood Not Present: President Elect – James Knox NEXT MEETING: April 7, 2022 |

| AGENDA ITEM | DISCUSSION THREADS |
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| 1 Call to Order | Chapter President Joanne Storbeck called the meeting to order at 9:00 am. |
| 2 Local Sponsors | <ul style="list-style-type: none"> MHA Consulting BC in the Cloud |
| 2 Welcome/ Announcements | Thanks to Jeff McKinney and Allan Vitkosky from Qualcomm for speaking today. |
| 3 SPEAKER: Jeff McKinney, Qualcomm Senior Global Security Manager and Allan Vitkosky, Qualcomm TOPIC: Workplace Violence Programs - an overview and discussion of current trends | <p>Topic Overview: In this session, Jeff will provided the chapter with an overview of Best Practices with regard to Workplace Violence Programs. He also provided his insights regarding the somewhat shifting nature of Workplace Violence as a threat since the start of the pandemic, and provided ideas about how this threat may evolve in our “new normal” hybrid work environments. He shared ideas on how business continuity professionals can partner with those leading Workplace Violence programs, both in terms of program management and event response.</p> <p>Summary – Jeff and Allan spoke about the Qualcomm Workplace Violence Prevention Team, a security responsibility; Threat Assessment / Mitigation / Management, Crisis Intervention, Emergency Response Facilitation, Law Enforcement Liaison, and Business Continuity, including critical partnerships. He also included information regarding the Principles of Threat Assessment / Pathway to Violence. Which is a targeted violence is the end result of an <u>understandable</u>, and frequently <u>discernable</u>, process of <u>thinking and behavior</u> known as the Pathway to Violence. The pathway includes the following: Grievance, Ideation, Planning, Preparations, and Implementation.</p> |



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| <p>3 Board Reports</p> | <p>After the presentation Chapter President Joanne Storbeck reviewed the ways to connect with ACP and reminded the group that Central Arizona Chapter information is available at all of them.</p> <ul style="list-style-type: none"> • ACP website, www.az-acp-international.com • National ACP website, www.acp-international.com • LinkedIn, Arizona ACP Chapter Group • and the newsletter. <p>Meeting Attendance: Guests 3 / Chapter Members 15 / Other Chapter Members 0 / Total 18</p> <p><u>Job Opportunities:</u> Posted to the Central Arizona Chapter website. <u>Other Announcements:</u> None <u>Business Updates:</u> None</p> <p><u>Board Reports</u></p> <ul style="list-style-type: none"> • <i>President: Joanne Storbeck</i> <ul style="list-style-type: none"> ➤ Introduced the 2022 Central Arizona Chapter Board of Directors and that the Information Director and Public Relations Director positions are open if anyone was interested in them. She also updated the group the the current chapter membership is at 40. • <i>President-Elect: James Knox</i> <ul style="list-style-type: none"> ➤ Not present, no report • <i>Treasurer: Susan Czarnowski</i> <ul style="list-style-type: none"> ➤ The chapter is in good financial health and the board will be reaching out about in-person meetings. • <i>Secretary: John Padilla</i> <ul style="list-style-type: none"> ➤ The Chapter Meeting Minutes are posted in the chapter website. • <i>Membership Director: Magaly Mancillas</i> <ul style="list-style-type: none"> ➤ No report • <i>Program Director: Beth Bendos</i> <ul style="list-style-type: none"> ➤ Beth reviewed the results from the survey in January. There were 13 responses, a 30% return rate. The survey link can be re-activated if needed. The results are listed below: |



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| | <p>1) Why are you a member? 1. Networking, 2. CEU Credits, 3. Stay up to date on industry trends.</p> <p>2) Chapter Meeting Format. 1. Hybrid, 2. In-person, 3. Virtual. Meetings are mor convenient to members virtually. Beth will explore that as a meeting option.</p> <p>3) Future Topics. 1. Disaster Recovery & Cyber issues, 2. Tabletop exercises, 3. Organizational resilience, 4. Workplace violence, 5. ICS Structure. For the DR issues responders were interested in the reliance on tech has increased, especially at home. How does DR business need to change?</p> <p>4) Other ideas. 1. Engage with local colleges or universitites. ACP National has a pilot program to work with colleges and universities. 2. Volunteering as a chapter, 3. Increasing the frequency of meetings, 4. Doing other activities, 5. Provide mentorship opportunities for those new to Business Continuity as well as those already working in the field.</p> <ul style="list-style-type: none"> ➤ The next chapter meeting will be April 7, 2022. The speaker and topic have not been determined. Cheyene Marling will speak at the June chapter meeting. The August chapter meeting speaker and topic have not been determined. The October chapter meeting will be in conjunction with the DRJ Fall Conference and the December chapter meeting will be the member appreciation meeting. If anyone has any speaker suggestion they are asked to sent them to Beth. <ul style="list-style-type: none"> • <i>Information Director: OPEN</i> <ul style="list-style-type: none"> ➤ No report. • <i>Web Director: Monique Hafler</i> <ul style="list-style-type: none"> ➤ Use the chapter website, the chapter meeting information is up to date and employment opportunities are posted there. If anyone has employment opportunities send them to Monique Hafler and she will post the there. She reminded the group that the chapter is also in LinkedIn. • <i>Public Relations Director: OPEN</i> <ul style="list-style-type: none"> ➤ No report. • <i>Past President: Steve Westwood</i> <ul style="list-style-type: none"> ➤ Steve updated the group about the last ACP President’s Council Meeting. The membership grace period ends this month. ACP National will have a town hall meeting in March. They will be developing a road map and strategic plan to address membership issues such as the decreasing ACP membership and the services provided by MHQ the ACP National management company. Steve also said that professional affiliation memberships are down. Mary Carillo is the chapter contact at ACP National. Steve asked that members who know companies that would be willing to sponsor the chapter to reach out to them. |



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| 4 | Wrap Up | Next Chapter Meeting Date: April 7, 2022 Location: Zoom call Topic: TBD Speaker: TBD |
| 5 | Meeting Close | Meeting adjourned at 11:00 am. mberships |
| 6 | Action Items | None |

Arizona ACP Website: www.az.acp-international.com